

# QUICK START GUIDE

Read this manual carefully and save it for future reference.

### GET BETTER SECURITY WITH CAM PLUS

**Record Full-Length Videos**  
Get unlimited full-length video recordings.

**Smart AI Detection**  
Detect people, packages, vehicles, and more.

**Back-to-Back Event Recording**  
Capture everything without 5-minute gaps.

**Exclusive Discounts**  
Get exclusive discounts on Wyze products.

**Subscribe or learn more at [my.wyze.com](https://my.wyze.com).**

#### IN THE BOX

Wyze Video Doorbell v2 (Wired) × 1

Wyze Doorbell Chime Controller × 1

Wall Plate × 1

Wedge × 1

Wire Caps × 3

Extension Wires × 2

Long Screws × 2 & Short Screws × 2

Wall Anchor × 2

Quick Start Guide × 1

Disclaimer: The products, accessories, user interfaces, etc. illustrated in this guide are intended for reference only. Due to product updates, the actual product and the illustrations in this guide may vary.

1

2

3

4

5

Front

6

Side

7

8

Back

1

2

3

4

5

6

7

8

Lens

Microphone

Doorbell Button

Status Light

Speaker

MicroSD Slot (MicroSD not included)

Setup Button

Screw Terminals

WYZE

Wyze Doorbell Chime Controller

Tip: Gently slide off the cable cover before use.

Wall Plate

Wedge

Extension Wires

The micro USB port on the back of the doorbell should not be used as a power source for this device. Removal of the port's rubber cover may void the warranty and is not recommended.

### SETUP

➤ Download the Wyze app and sign in or create an account.

Download on the App Store

GET IT ON Google Play

Apple logo and App Store are trademarks of Apple Inc., registered in the U.S. and other countries and regions. Google Play and the Google Play logo are trademarks of Google LLC. Wyze and Wyze Video Doorbell are trademarks of Wyze Labs, Inc.

➤ Open the Wyze app and tap the + sign on the top left corner of the Home screen. Click **Add Device > Cameras > Wyze Video Doorbell v2**.

### CHIME CONTROLLER INSTALLATION

**WARNING!**

Wyze Video Doorbell requires basic electrical wiring knowledge for installation. If you are outside of North America, installation and wiring must be performed by a licensed electrician.

Follow along in the Wyze app for the setup and installation process. Make sure to follow your local codes and laws related to electrical work. If local codes or laws prohibit you from self-installing or if you are uncomfortable with basic electrical wiring, consult a licensed electrician.

Wyze Doorbell Chime Controller must be installed before Wyze Video Doorbell is used. Failure to install the controller may void the warranty and is not recommended.

➤ You need to turn off the power to your doorbell before beginning installation.

➤ Please follow the steps in the Wyze app for specific installation steps.

### DOORBELL INSTALLATION

Tip: The recommended installation height is 1.2 meters from the ground.

➤ Place the wall plate at your desired mounting location and mark the screw holes. Remove the wall plate then drill the screw holes and insert the wall anchors.

➤ Pass the wire from the wall through the middle of the wall plate. Then screw the wall plate to the wall.

Note: The wedge can be installed here if needed.

➤ Use the screwdriver to loosen the screws on the back of your doorbell and attach the forked end of the extension wires to the screws. Then tighten the screws.

If you can't use the extension wires due to space limitations, connect the wires from the wall directly to the screw terminals on the doorbell.

➤ Press the doorbell against the wall plate and slide down to secure in place. To remove the doorbell, press the doorbell in and slide it up before pulling away from the wall plate.

### STATUS LIGHT GUIDE

Solid Orange

The device is powered

Flashing Orange

Waiting for connection

Pulsing Blue

Motion detected

Solid Blue

Connected

Alternating Orange/Blue

Firmware is updating

### FCC WARNING

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio

or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC RADIATION EXPOSURE STATEMENT

In order to comply with FCC radiation exposure limits, this equipment must be installed and operated to provide at least 20 cm separation from the body at all times. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

### ISED COMPLIANCE STATEMENTS

This device contains licence-exempt transmitter (s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS (s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device. L' émetteur/ récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L' exploitation est autorisée aux deux conditions

suivantes : (1) L' appareil ne doit pas produire de brouillage; (2) L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d' en compromettre le fonctionnement. This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body. Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20cm entre le radiateur et votre corps.

### WARRANTY INFORMATION

Your Wyze product is covered by a one-year limited warranty. You can view the limited warranty terms at <https://wyze.com/return-warranty-policy> or request a copy by contacting Wyze at +1 (206) 339-9646.

### NEED HELP?

Contact our Support Team:  
<https://wyze.com/support>

Join the Community:  
<https://wyze.com/community>

Scan the QR code to learn more